

LIFTING EQUIPMENT ENGINEERING ASSOCIATION OF SOUTH AFRICA



Tel: + 27 (0)79 658 5602
Email: admin@leeasa.co.za
Website: www.leeasa.co.za

Effective Date: 2026/07/01

Refund Policy – LEEASA

LEEASA aims to provide fair and transparent refund practices for all members, event participants, and website users.

1. Membership Fees

Membership fees are **nonrefundable** once activated, including renewals and upgrades. If a payment was made in error, contact us within **7 days** for review. Refunds will be considered in accordance with applicable South African consumer protection laws.

2. Event & Training Registrations

Refunds for events, workshops, or training sessions:

- **Full Refund:** Cancellation 7+ days before the event.
- **Fifty percent Refund:** Cancellation 3–6 days before the event.
- **No Refund:** Cancellation within 2 days of the event or nonattendance

If LEEASA cancels or postpones an event, participants may choose a **full refund** or **transfer to a future event**.

- **Force Majeure:** In cases of unforeseen circumstances (e.g., natural disasters, strikes), LEEASA may adjust refund terms at its discretion.

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3. Digital Products & Online Services

Payments for digital resources, online content, or downloadable materials are **nonrefundable**

once access has been granted. Access logs may be used to verify delivery.

4. Incorrect or Duplicate Payments

Notify us within **7 days** if an incorrect or duplicate payment occurs. Refunds will be processed once verified.

5. Refund Processing

Approved refunds are processed within **10–14 business days** using the original payment method unless otherwise agreed.

6. Contact Us

Email: admin@leeasa.co.za

Phone: +27 (0) 64 507 6857

Address: 42 Amajuba Street, Noordheuwel, Krugersdorp, 1739